**FRESHCO HYPERMARKET - Performance Report**

I. Introduction

The following report provides an overview of the performance metrics for FRESHCO HYPERMARKET during the specified period. The data covers various aspects of the company's operations, including completion rate, product sales, delivery charges, discounts, delivery status, and order ratings.

II. Completion Rate

The completion rate for the specified period was an impressive 22,823. This indicates that the vast majority of orders were successfully processed and fulfilled within the designated timeframe.

III. Sales Performance

**1. Total Product Amount: Rs.8,004,849**

The total product amount represents the revenue generated from product sales during the period under review. FRESHCO HYPERMARKET achieved a substantial product sales figure, contributing to the company's overall growth and success.

**2. Total Delivery Charges: Rs.468,946**

Delivery charges are additional fees collected from customers for delivering their orders. The total delivery charges accrued during the period highlight the significance of delivery services in generating revenue.

**3. Total Discount Amount: Rs.510,163**

Discounts play a crucial role in attracting customers and boosting sales. The total discount amount provided to customers during the period indicates the impact of promotional strategies on the overall sales performance.

IV. Delivery Performance

**1. Total Deliveries Completed: 22,581**

The number of deliveries completed represents the successful fulfillment of orders during the specified period. FRESHCO HYPERMARKET achieved a substantial number of completed deliveries, indicating efficient delivery operations.

**2. Total Deliveries Not Completed: 242**

While FRESHCO HYPERMARKET maintained a high completion rate, there were a few instances where deliveries were not completed as expected. The company should further investigate these cases to identify any underlying issues affecting delivery services.

V. Customer Satisfaction

**Total Order Ratings: 22,823**

**Customer Ratings:**

At Freshco Hypermarket, we value the feedback of our esteemed customers. Your ratings help us understand your experience better and enable us to improve our services to meet your expectations. Please take a moment to rate your recent shopping experience with us:

We strive to deliver the best shopping experience to every customer who walks through our doors or avails our home delivery service. Your feedback matters to us, and it is through your valuable ratings that we can enhance convenience, product quality, and overall customer satisfaction.

Thank you for being a part of the Freshco Hypermarket family. Your continued support drives us to excel.

Customer ratings play a vital role in measuring customer satisfaction and the quality of services provided by FRESHCO HYPERMARKET. The high number of order ratings indicates active customer engagement and feedback.

VI. Conclusion

In conclusion, FRESHCO HYPERMARKET has demonstrated strong performance during the specified period. The high completion rate, significant product sales, and positive customer ratings reflect the company's commitment to providing quality products and services. However, the few instances of incomplete deliveries should be thoroughly examined to maintain customer satisfaction and operational efficiency.

As the market continues to evolve, FRESHCO HYPERMARKET should focus on maintaining its competitive edge by continuously improving its products, delivery services, and customer experience. By analysing the data presented in this report, the company can identify areas for further growth and enhancement.

Should you require any additional information or have specific inquiries, please do not hesitate to reach out.